



P.O. Box 1725  
Olney, Maryland 20830  
Phone 240-252-5542  
FAX 301-570-9438  
Email :  
[jim.forlenza@nfssconline.org](mailto:jim.forlenza@nfssconline.org)  
[www.nfssconline.org](http://www.nfssconline.org)

---

National Food Service Security Council

*Palm Springs named site of 2011 Annual Meeting*

**2010 NATIONAL FOOD SERVICE SECURITY COUNCIL  
ANNUAL MEETING WRAP-UP**

August 16, 2010

**Olney, MD** – The National Food Service Security Council (NFSSC), recently completed its 31<sup>st</sup> Annual Meeting, at the Hyatt Regency St. Louis, August 1-4.

The NFSSC annual meeting is the nation's largest gathering of security, loss prevention and risk management professionals in the casual dining and quick service restaurant chain industry. More than 225 individuals participated in the meeting and more than 55 vendor companies presented products, services and technologies aimed at keeping restaurants more safe, secure and efficient.

Industry leaders presented on a number of key topics including internet investigations, working with the media in crisis situations, protecting card data, outsourcing, and a mock trial presentation. The event was highlighted by keynotes from David Karam, President, Wendy's International and Mike Kupstas, Chief Franchise Officer, Panera LLC.

“By all accounts, the 31<sup>st</sup> annual conference was a huge success,” said Jim Forlenza, NFSSC Executive Director. “We saw double-digit increases in the number of member participants this year. We attribute that to the quality education we were able to offer and the number of exciting speakers who presented those programs. Education is the key to our organization, and our members responded to the offerings.”

“It's important that we provide an opportunity for all our members to have a chance to see, learn and network with our industry leaders and peers from the vastly different chains and operations our industry represents,” added Chris Manning, Wendy's/Arby's Group, and new NFSSC President.

Through the efforts of the NFSSC member and vendor participants at the meeting, a check in the amount of \$3,000 was donated to the St. Louis Area Food Bank. NFSSC officials also announced dates for its 32<sup>nd</sup> Annual Meeting, August 7-10, 2011, at the Hyatt Grand Champions in Indian Wells, CA.

For more details, please contact Jim Forlenza, Executive Director, NFSSC, [jim.forlenza@nfssconline.org](mailto:jim.forlenza@nfssconline.org), or at 240-252-5542.

NFSSC brings together loss prevention, safety and risk management professionals from the major casual dining, quick service restaurant and food service chains for educational networking, benchmarking and professional development opportunities. The mission of NFSSC is to educate and inform its members on those topics that help improve and enhance the safety and security of their employees and customers, while being an advocate for the food service industry. NFSSC members include 15 of the 20 largest U.S. quick serve chain restaurants.

The Restaurant Industry's Association for Loss Prevention and Risk Management Professionals.